

REMOTE UPLOAD/DOWNLOAD

SOFTWARE CONFIGURATION MANUAL FOR DL900

Installing the M2M-Modem

1. Plug in the M2M-Modem-GE in a USB port on the PC with the DL900 software.
2. Go to Control Panel > Device Manager > Action > Add legacy hardware > Follow the installation wizard:
 - Second step – select “Install the hardware that I manually select from a list”
 - Third step – “Common hardware types” scroll down and select “Modems”
 - Forth step – check “Don’t detect my modem” checkbox
 - Fifth step – select “Standard300 bps Modem”
 - Sixth step – select “Selected ports” and chose the appropriate COM port
Go to Control Panel > Device Manager > PORTS to find out which is the COM port number assigned to the M2M-Modem

Press Finish to complete the installation.

Configuring DL900 to enable upload/download via M2M-Modem

1. Open DL900 > Home Page > Program > Setup > Modem setup
and configure the following settings:
 - Scroll down to find “Hayes Smartmodem 300” as a string description.
 - Select the installed “Standard 300 bps Modem” in “Connect using” dropdown
 - Choose Tone in “Dial type” dropdown
 - Choose 300 in “Port baud rate” dropdown**Click OK to Save the configuration.**
2. Use the Serial Number of the cellular communicator instead of a phone number for each account.
3. Change the phone number/s by following the steps below:

Option 1:
Home Page > View> Customers > List
Set the Serial numbers of the cellular communicator in “Panel phone” column on each corresponding row/account.
Click on Save to apply the changes.

Option 2:
Home Page > View> Customers > Single customer
Find the specific account and set the Serial numbers of the cellular communicator in Panel phone field.
Click on Save to apply the changes.

Troubleshooting the panel configuration

If you have issues with the remote upload/download, check the following settings of the panel:

- “Answering Machine Defeat” should be disabled
- “Call Back” should be disabled
- The “Download Access Code” of the panel should be the same as the one set in the DL900
- “Number of Rings to Answer” should be set to 1